From: Nancy Maxwell

To: Microsoft ATR

Date: 1/18/02 2:12pm

Subject: Microsoft Settlement

Dear Sirs:

When the suit was brought against Microsoft the Stock Market fell. Every time a ruling against Microsoft is made the Stock Market falls. Every time a ruling is in favorer of Microsoft the Stock Market rises. I am a market investor and a user of Microsoft Products. I do not feel that I was over charged for any software program I bought. I also use the Netscape browser, but like Internet Explore better as an investor and software user I urge you to settle the suite as soon as possible. You are using my tax dollars to fight this suite and I am not happy about this. I will certainly remember this when election time comes. As for any wrong doing that may or may not have happened I do not believe that the public was in anyway hurt but the cost of your law suit has cost the public. If someone build a better product people will buy it. Let the settlement stand as is and end this.

Thank you Nancy Maxwell